



TAP THE FUTURE!

Business Accounts pricing

Effective as of 10st of January 2023

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1. Tariff plan categorization

TeslaPay categorizes business clients into 3 types and assigns tariff plan based on the company's country of registration and business types¹:

- European – the company is **registered in EEA country** and operates in a **lower risk** industry.
- International – the company/UBO/representative is **registered outside EEA countries and** operates in a **lower risk** industry.
- High Risk – the company operates in the industry that by TeslaPay policy is considered as a **high-risk** industry.

The company can be considered as EEA country if meets these requirements:

- The company, Shareholders' or Beneficiaries' must be registered in any of the EEA countries.
- The company's representative or director opening an account should be a citizen or hold a residence permit in any of the EEA countries.

EEA member countries:

The EEA countries are Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden.

Unsupported countries list:

The unsupported countries or territories at TeslaPay are Afghanistan, Albania, American Samoa, American Virgin Islands, The Bahamas, Barbados, Botswana, Burkina Faso, Burundi, Cambodia, Central African Republic, the Democratic Republic of Congo, Fiji, Ghana, Guam, Guinea, Guinea-Bissau, Haiti, The Islamic Republic of Iran, Iraq, Jamaica, Jordan, Democratic People's Republic of Korea (DPRK), Libya, Mali, Mauritius, Morocco, Myanmar, Nauru, Nicaragua, Pakistan, Palau, Panama, Philippines, Samoa, Senegal, Somalia, South Sudan, Sudan, Syria, Turkey, Trinidad and Tobago, Tunisia, Uganda, Vanuatu, Venezuela, West Bank (Palestinian Territory, Occupied), Yemen and Zimbabwe.

¹The above mentioned categorization will apply to the majority of the business client's cases. However, in certain cases, TeslaPay reserves the right to assign the company to another category and business customers who have been brought in by intermediaries may have different fees than those listed in the price list provided. Also, TeslaPay and Business client can agree on the different pricing list in some extraordinary cases.

2. European pricing list

	tariff plan
Account maintenance fees	
Customer onboarding	150 EUR 350 EUR (URGENT)
Account maintenance (monthly)	100 EUR
Minimum balance on the account	200 EUR
Monthly fee for holding funds	-
Fee for closing account	50 EUR
SEPA credit transfers	
Internal transfer	Free of charge
Incoming transfer	Free of charge
Outgoing transfer	0.50 EUR
Cancellation or investigation of SEPA transfer¹	20 EUR + other bank fees (if any)
SWIFT credit transfers	
Incoming transfer	Free of charge (currently not available)
Outgoing transfer (EUR / SHA) Within EEA / Standard (up to 1 working day)	70 EUR
Outgoing transfer (EUR & other currencies/ OUR) Outside EEA / Standard (up to 1 working day)	90 EUR
Data, cancellation, investigation of a transfer	50 EUR + additional fee of other banks ²
Confirmation of execution of one payment order	5 EUR + additional fee of other banks
Refund fee when payment cannot be credited	Same fee as sending and receiving funds
Other	
Additional fee for paying for onboarding with a card	5 EUR for standard onboarding 10 EUR for priority onboarding
Additional (irregular) enhanced customer due diligence	Agreed individually

¹ Not whole amount may be returned, it depends on recipient's bank and or fees applied by the corresponding banks. The commission fee for initiation of transfer cancellation is always charged.

² May vary but usually it is minimum of 20 - 100 EUR.

³ Payments in USD currency should be arranged in advance with TeslaPay. Please contact us and provide beneficiary bank details. Otherwise, we are not responsible for the performed operations.

3. International pricing list

Account maintenance fees											
Customer onboarding	500 EUR										
Account maintenance (monthly)	200 EUR										
Minimum balance on the account	1000 EUR										
Monthly fee for holding funds	0.05 %										
Fee for closing account	100 EUR										
SEPA credit transfers											
Internal transfer	3 EUR										
Incoming transfer	Free of charge										
Outgoing transfer	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">0 – 5000,00 EUR</td> <td style="width: 30%; text-align: right;">10 EUR</td> </tr> <tr> <td>5000,01 - 10 000,00 EUR</td> <td style="text-align: right;">30 EUR</td> </tr> <tr> <td>10 000,01 - 20 000,00 EUR</td> <td style="text-align: right;">50 EUR</td> </tr> <tr> <td>20 000,01 - 30 000,00 EUR</td> <td style="text-align: right;">70 EUR</td> </tr> <tr> <td>30 000,01 + EUR</td> <td style="text-align: right;">90 EUR</td> </tr> </table>	0 – 5000,00 EUR	10 EUR	5000,01 - 10 000,00 EUR	30 EUR	10 000,01 - 20 000,00 EUR	50 EUR	20 000,01 - 30 000,00 EUR	70 EUR	30 000,01 + EUR	90 EUR
0 – 5000,00 EUR	10 EUR										
5000,01 - 10 000,00 EUR	30 EUR										
10 000,01 - 20 000,00 EUR	50 EUR										
20 000,01 - 30 000,00 EUR	70 EUR										
30 000,01 + EUR	90 EUR										
Cancellation of SEPA transfer¹	30 EUR										
Investigation of SEPA transfer	20 EUR + other bank fees (if any)										
SWIFT credit transfers											
Incoming transfer	20 EUR + 0.2% (currently not available)										
Outgoing transfer (EUR, SHA)	70 EUR + 0.2%, max 120 EUR										
Outgoing transfer other currencies/ (OUR)	90 EUR + 0.2%, max 200 EUR										
Data, cancellation, investigation of a transfer	50 EUR + additional fee of other banks ³										
Confirmation of execution of one payment order	5 EUR + additional fee of other banks										
Refund fee when payment cannot be credited	Same fee as sending and receiving funds										
Other											
Additional fee for paying for onboarding with a card	15 EUR										
Additional (irregular) enhanced customer due diligence	Agreed individually										

¹ Not whole amount may be returned, it depends on recipient's bank and or fees applied by the corresponding banks. The commission fee for initiation of transfer cancellation is always charged.

² Payments in USD currency should be arranged in advance with TeslaPay. Please contact us and provide beneficiary bank details. Otherwise, we are not responsible for the performed operations.

³ May vary but usually it is minimum of 60 - 140 EUR

4. High risk pricing list

Account maintenance fees		
Customer onboarding	500 EUR	
Segregated account opening	1500 – 3000 EUR	
Account maintenance (monthly)	250 EUR	
Minimum balance on the account	1500 EUR	
Monthly fee for holding funds	0.05 %	
Fee for closing account	100 EUR	
SEPA credit transfers		
Internal transfer	3 EUR	
Internal incoming transfer (from VASP)	0.3%	
Incoming transfer	0.3%	
Outgoing transfer	0 – 5000,00 EUR	10 EUR
	5000,01 - 10 000,00 EUR	30 EUR
	10 000,01 - 20 000,00 EUR	50 EUR
	20 000,01 - 30 000,00 EUR	70 EUR
	30 000,01 + EUR	90 EUR
Cancellation of SEPA transfer¹	30 EUR	
Investigation of SEPA transfer	20 EUR + other bank fees (if any)	
SWIFT credit transfers		
Incoming transfer	20 EUR + 0.3%(currently not available)	
Outgoing transfer (EUR/other currencies SHA)	70 EUR + 0.4%, max 250 EUR	
Outgoing transfer EUR/other currencies OUR	90 EUR + 0.4%, max 250 EUR)	
Data, cancellation, investigation of a transfer	50 EUR + additional fee of other banks ³	
Confirmation of execution of one payment order	5 EUR + additional fee of other banks	
Refund fee when payment cannot be credited	Same fee as sending and receiving funds	
Other		
Contractual penalty for failing to provide documentation by deadline	1500 EUR	
Additional fee for paying for onboarding with a card	100 EUR	
Additional (irregular) enhanced customer due diligence	Agreed individually	

¹ Not whole amount may be returned, it depends on recipient's bank and or fees applied by the corresponding banks. The commission fee for initiation of transfer cancellation is always charged.

² Payments in USD currency should be arranged in advance with TeslaPay. Please contact us and provide beneficiary bank details. Otherwise, we are not responsible for the performed operations.

³ May vary but usually it is minimum of 60 - 140 EUR

5. Other common fees

TeslaPay provides additional services that fee do not depend on the client's category:

Other credit transfers	
Execution of orders of the government authorities and bailiffs	In accordance with the fee for the respective payment in Personal area
Processing of bailiffs' and public bodies orders	1 EUR
References	
Copy of a transfer confirmed with a stamp and signed by UAB "TeslaPay"	1 EUR
Copy of a bank statement confirmed with a stamp and signed by UAB TeslaPay	3 EUR / for each month
Reference letter on account information	20 EUR
Providing a letter of recommendation	30 EUR
Non-standard reference letters	30 EUR
Confirmation of audit requests	30 EUR
Additional fee for issuing a letter within a period not longer than 1 business day	10 EUR
Other	
Invoicing (between TeslaPay Clients)	Free of charge
Fee for the replenishment of an account in a different currency/bank	5 EUR + actual bank expenses
Notification via email or SMS	Free of charge
Sending documents by post or courier service	5 EUR + actual bank expenses
Translation of documents	From 10 EUR / page ¹

¹ The amount of the fee is subject to VAT in line with the existing norms of the Value Added Tax Law of the Republic of Lithuania

6. Payment information

Types of charges of international payments:

- **OUR** – the customer pays the fee of TeslaPay and correspondent bank. However, additional fees may apply if during the transfer intermediary bank or the beneficiary bank charges additional fees. In some cases, the correspondent bank and/or the beneficiary bank does not regard the instructions of TeslaPay, therefore the commission of such banks may be charged from the payment's amount.
- **SHA** - a customer pays TeslaPay fees. A recipient covers payment-related fees of intermediary banks and a beneficiary bank.

The TeslaPay applies only SHA-type fees for outgoing transfers in euro and other EEA currencies* within the EEA. When making payments to the EEA country in euro or other EEA currencies, a beneficiary bank receives the full payment amount; the beneficiary bank's fee can be withheld from beneficiary, if it is stipulated by the beneficiary bank and the payment beneficiary's agreement. If OUR-type fee is specified in the payment order, TeslaPay is entitled to change it to SHA.

The TeslaPay applies OUR and SHA-type fees for outgoing transfers in EUR and other currencies of the EEA outside the EEA.

*Currencies of the European Economic Area (EEA): EUR, NOK, SEK, CZK, CHF.

Payment Processing Times

- Internal TeslaPay transfers between registered TeslaPay accounts are transferred instantly.
- Standard SEPA transfers are processed within 1 working day. Note that our working hours are 9:00-18:00 (Lithuanian time).

7. Onboarding fee information

For business clients non-refundable onboarding fee is applicable.

You can pay for the onboarding by transfer or card. The prepaid invoice or link for the payment by card will be sent to the email that was used for the company registration.

TeslaPay will start reviewing company documents only after the onboarding fee has been successfully paid.

8. Minimum balance on an account information

All business clients must keep a minimum balance on the account (applicable to the European pricing list from 01-04-2021). Its amount depends on the client category.

Funds for the minimum balance should be transferred after the business account application is approved by the TeslaPay compliance team but before the actual account has been opened. A business account will be open only after we receive the above-mentioned funds.

The minimum balance on an account can be used to cover any debts to TeslaPay from the specific client.

If the client decided to close an account, funds for the minimum account balance can be used and transferred.